

Alcatel-Lucent Enterprise M8 DeskPhone

Stylish Design, Superior Performance

The M8 DeskPhone is a new generation of high-end business deskphones designed for executives and professionals. Rich SIP functions, combined with premium sound quality and high performance deliver a superior user experience.

The M8 DeskPhone uses a 5-inch color IPS LCD and an adjustable stand which can meet your needs at different angles and positions.

The stylish and elegant design of the phone with touch-sensitive function keys and fabric mesh makes it perfect for use in your office or at home.

Super-wideband technology improves the audio quality of the deskphone and makes communication as immersive as possible.

Built-in Bluetooth 5.2 module, dual-frequency 2.4G/5G Wi-Fi module and integrated USB-A and USB-C interfaces provide not only enhanced expandability for the deskphone but also easy connectivity with mobile phones, headsets and other devices such as Expansion Module (EM200) which significantly improves your efficiency.

The M8 DeskPhone supports 20 SIP accounts and up to 12-party local conferencing.

The standard SIP protocol provides rich telephony features supported by mainstream open SIP servers in the market.

The phone supports the use of an external power supply and Power over Ethernet (PoE).

The phone is compatible with ALE Easy Deployment Server (EDS) and Easy Device Management (EDM), providing easy large-scale configuration and deployment.



| Features | Benefits |
|------------------------------|---|
| Large display | A large 5-inch IPS color screen with brighter colors, wider viewing angles and finer picture quality. An optimized human-machine interface delivering a comfortable user experience |
| Superior performance | Equipped with a high-performance processor that powers up in seconds. Supporting 20 SIP accounts and provides 12-party conferencing for a more efficient work experience |
| Super-wideband audio quality | Optimized components, tuned parameters, multiple codecs, super-wideband audio technology, and 360-degree omnidirectional sound pickup making communication and collaboration a lot easier |
| Wireless connection | Built-in Bluetooth 5.2 allowing easy connectivity to Bluetooth headsets, mobile phones and other devices. Built-in dual-band Wi-Fi (2.4G/5G) offering faster speed and improved anti-jamming capability |
| Effortless deployment | Compatible with ALE Easy Deployment Server (EDS) and Easy Device Management (EDM). Saving on manpower with easy large-scale configuration and deployment |

Datasheet

Alcatel-Lucent Enterprise M8 DeskPhone

Technical Specifications

Physical Characteristics

- Height: 214mm (8.4 inches)
- Width: 211mm (8.3 inches)
- Depth: 53mm (2.1 inches)
- Weight: 1100g (2.43 lbs) (with handset and stand)
- Colour: black
- Adjustable stand: 40° & 55°
- Wall mountable (with an optional accessory)

Display

- 5-inch, 800x480 color display

Keys

- 10 programmable line keys with LED
- 1 page turn key (for switching between 4 pages)
- 5 soft keys
- 4-way navigation keys with breathing LED and OK key
- Cancel key
- Volume control knob
- 8 function keys: handsfree, mute, message, headset, hold, transfer, redial, and hang up
- Standard dial pad

Telephony Features

- 20 SIP accounts
- Call forward, call waiting, call transfer, call hold/resume, redial
- Speed dial
- Mute/unmute, voicemail, DND, auto answer
- Hot desking
- Voicemail
- Local 12-party conference
- Call Log (1000 entries)
- Contacts (1000 entries)

Audio Characteristics

- Full-duplex handsfree
- G.722, OPUS, iLBC
- G711 (A-law and Mu-law), G.729AB, G.726
- Voice Activity Detection (VAD), Comfort Noise Generation (CNG), Acoustic Echo Cancellation (AEC), Noise Suppression
- DTMF: In-Band, RFC2833, SIP INFO
- Hearing Aid Compatible (HAC)

Power

- Power over Ethernet (IEEE 802.3af), Class 3
- Power consumption idle/active: 2.31W/9.53W
- Power adapter: 5V/2A DC output (optional)

Connectivity

- RJ-45 LAN: 10/100/1000M Ethernet
- RJ-45 PC through 10/100/1000M Ethernet switch
- RJ-9 handset connector
- RJ-9 headset connector
- USB-A and USB-C connectors

Network, Security and others protocols

- SIP V2: RFC 2474, 2833, 3261, 3263, 3264, 3265, 3550, 4566, 5359, 6086
- Static IP and DHCP
- IPv4/IPv6
- IEEE 802.1AB/LLDP-MED
- IEEE 802.3az
- QoS: 802.1p/Q tagging (VLAN), Layer 3 TOS, DSCP
- TFTP/HTTP/HTTPS/TR069
- OpenVPN, OpenSSL 3.x, 802.1x
- Authentication: Basic or digest
- Denial of service (DoS) attack protection: Flooding
- Transport: TLS 1.2 and SRTP/AES256
- Shipped with (X509v3) certificate installed

Configuration

- Web-based management
- ALE Easy Device Management (EDM)
- ALE Easy Deployment Server (EDS)

Languages

- Multi-language support (menu): Arabic, Chinese (simplified), Chinese (traditional), Czech, Danish, Dutch, English, Estonian, Finnish, French, German, Greek, Hebrew, Hungarian, Icelandic, Italian, Japanese, Korean, Latvian, Lithuanian, Norwegian, Polish, Portuguese, Russian, Slovak, Slovenian, Spanish, Swedish, Thai and Turkish

Regulatory Standards

Safety

- IEC 62368-1: 2023
- EN 62368-1: 2014 +A11: 2017
- CSA C22.2 No. 62368-1-19 and ANSI/UL 62368-1-2019

EMC

- EN 55032: 2015+A11:2020
- EN 55035: 2017+A11:2020
- EN 61000-3-2 / IEC 61000-3-2
- EN 61000-3-3 / IEC 61000-3-3
- FCC 47 CFR Part 15 Subpart B

- ICES-003 Issue 7 Canada
- ETSI EN 301 489-1
- ETSI EN 301 489-17

Radio

- ETSI EN 300 328
- ETSI EN 301 893
- ETSI EN 300 440
- AS/NZS 4268
- FCC 47 CFR Part 15 C
- FCC 47 CFR Part 15 E
- RSS-Gen issue 5 + RSS-247 issue 2

Telecommunications Standards

- TIA/EIA 810-B, TIA 920.130-A-1, AS/CA S004

Eco design

- ErP 2009/125/EC, ErP (EU) 2023/826, WEEE 2012/19/EU
- ROHS 2011/65/EU, CHINA ROHS 2: GBT 26572-2011
- REACH: European regulation: N° 1907/2006
- Proposition 65
- Packaging: EU Directive 94/62/EC

Hearing Aid Compatibility

- FCC 47 CFR Part 68, CS-03, AS/ACIF S040

Environmental Conditions

- Operating temperature: -5°C to +45°C
- Relative humidity: 5% to 95%
- Storage/transportation temperature: -25°C/+70°C
- IP Class: IP52

Ordering Information

- 3MK27009AA M8 DeskPhone

Accessories

- 3MK27007AA EM200 Expansion Module
- 3MK27008AA Wall Mounting Kit
- 3MK08005US External Power Adapter (US)
- 3MK08005EU External Power Adapter (EU)
- 3MK08005RW External Power Adapter (AU/UK)
- Catalog for supported headsets

Packaging

- M8 DeskPhone
- Wired HD wideband handset and cable
- Phone stand
- 1.5m network cable (cat5e)
- Safety sheet
- Quick User Guide